



Introduction

This document provides installation instructions for **Results Manager** on a webserver so that your teachers can access it online.

Which webserver can I use?

Windows IIS, ASP scripting and either SQLServer or an Access database
or
Apache/IIS, PHP scripting and MySQL database.

Where do I download the software?

- We will send you a welcome email when you subscribe which contains the URLs for downloading.
- The email will also contain a licence file that you add to the installation.

Where do I extract the ZIP files to?

The program's default configuration assumes that you extract to a folder that you can share on the webserver as **Clarity**. See later if you prefer an alternative name.

These instructions use an example of a physical folder called `\\server01\webapps\Clarity` and a webshare (IIS) or alias (Apache) name of **Clarity**. Substitute your own folder and name for actual use.

Extract all the ZIP files to this folder, they will create their own subfolder structure. Extract the licence file last (it overwrites the evaluation licence in the main ZIP files).

What do I have to do first?

It is best to install your other Clarity program(s) before **Results Manager**. This will create the database and make it easier to link **Results Manager** to the programs.

How do I link Results Manager to my other Clarity programs?

Results Manager will show you information about your learners and their progress through your other Clarity programs. The initial setting means that you will see an entry for all the programs, even if you have not purchased them all. If you want to tidy up and remove these items from **Results Manager**, you need to edit `\\server01\webapps\Clarity\`

```
&TenseBusterLabel=Tense Buster
&TenseBusterLocation=\Clarity\TenseBuster\
location.ini
```

ResultsManager\ location.ini. In this file you will find an entry for each program that looks like this:

Remove the pairs that you do not need. Be very careful that you do not remove too many **&** characters, there should be one before each item.

If my webshare or alias is notClarity?

In each of the following files you will need to run a global change of **Clarity** to your webshare name. If you are using SQLServer instead of Access, then substitute **SQLServer** for the folder name instead of **Access** in all the paths below.

- /ResultsManager/*.html,*.asp,*.php
- /ResultsManager/location.ini
- /Software/ResultsManager/Source/Access/dbPath.asp

Troubleshooting

If you cannot successfully type a username and password, then probably the scripts are not linking to the database. The most likely reason for this is that the relative paths are not set correctly. The scripts used to pass information to the database are in the **MySQL**, **SQLServer** and **Access** folders of `\Software\Common\Source`. These all use `dbPath.*` to point to the `\Database` folder where the details of your database are set. Check the paths in the `dbPath.*` file to make sure they match your installation.

Your licence

Your licence controls the expiry date of your subscription and the number of learners who can use the program. When you renew your subscription or extend the number of learners, Clarity will send you a new licence. This will come as a ZIP file attached to an email. Simply extract it into the main Clarity folder, `\\server01\webapps\Clarity`, and it will put the licence into the ResultsManager folder.

Remote installation

Free offer!

If you need to install to a webserver with public access and do not have any technical support team, then we will be happy to complete the installation for you, free of charge. You will need to give us FTP access to the server, and authority to use any database admin tool you have. Just email to support@clarityenglish.com and we will help you.

Support

Online support

Please visit www.ClaritySupport.com and click on the Technical section for full details of all Clarity programs. You will also find upgrade information and details of any known bugs.

Technical support

If at any time you have any queries, please do not hesitate to contact our Technical Support team:

Email: support@clarityenglish.com
Phone: Hong Kong +852 2791 1787
UK 0845 130 5627